



#7  
8-30-02  
C.W.  
PATENT  
1248-0580P  
2852

IN THE U.S. PATENT AND TRADEMARK OFFICE

Applicant: M. NAGATA Conf.: 7393  
Appl. No.: 10/083,409 Group: UNKNOWN  
Filed: February 27, 2002 Examiner: UNKNOWN  
For: SERVICE MANAGEMENT METHOD, SERVICE MANAGEMENT APPARATUS, SERVICE MANAGEMENT NETWORK SYSTEM, SERVICE MANAGEMENT PROGRAM, AND COMPUTER PROGRAM PRODUCT STORING THE SERVICE MANAGEMENT PROGRAM

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TECHNOLOGY CENTER 2800

L E T T E R

Assistant Commissioner for Patents  
Washington, DC 20231

June 26, 2002

Sir:

Applicant(s) filed an Information Disclosure Statement (IDS) on May 23, 2002, in which the date for JP 2001-228761A was incorrectly listed as 2001-08-20 on the Form PTO-1449(s). A corrected Form PTO-1449 is attached hereto showing the correct date for JP 2001-228761A as 2001-08-24. Please substitute this corrected Form PTO-1449 for the incorrect one previously submitted with the IDS filed on May 23, 2002 and return an appropriately initialed copy to Applicant(s).

If the Examiner has any questions concerning this application, the Examiner is requested to contact the undersigned at (703) 205-8000 in the Washington, DC area.

Respectfully submitted,

BIRCH, STEWART, KOLASCH & BIRCH, LLP

By Terrell C. Birch #19,382

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1248-0580P  
Attachment(s)

Form PTO-1449

**INFORMATION DISCLOSURE CITATION  
IN AN APPLICATION**

(Use several sheets if necessary)

 ATTY DOCKET NO.  
1248-0580P

 APPLICATION NO.  
10/083,409

 APPLICANT  
M. NAGATA

 FILING DATE  
February 27, 2002

 GROUP  
UNKNOWN

JUN 26 2002

**U.S. PATENT DOCUMENTS**

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE

**FOREIGN PATENT DOCUMENTS**

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION	
						YES	NO
	9-30055 A	1997-02-04	JP			X*	
	2001-322339 A	2001-11-20	JP			X*	
	2001-325351 A	2001-11-22	JP			X*	
	11-352846 A	1999-12-24	JP			X*	
	2001-34685 A	2001-02-09	JP			X*	
	2001-251464 A	2001-09-14	JP			X*	
	2001-250008 A	2001-09-14	JP			X*	
	2001-225922 A	2001-08-21	JP			X*	
	2001-344488 A	2001-12-14	JP			X*	
	2001-228761 A	2001-08-24	JP			X*	
	2001-228762 A	2001-08-24	JP			X*	
	2002-32641 A	2002-01-31	JP			X*	

**OTHER DOCUMENTS** (Include Name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.

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EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with M.P.E.P. 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

\* = English language abstract and partial translation

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